

## Unit 3: Information and Communication Technology Skills-II

- Q1.** Explain the role of an operating system as an interface between the user and the computer hardware.
- Q2.** Describe the main features of a multiprogramming operating system.
- Q3.** What is the purpose of desktop icons in Windows 10?
- Q4.** Write the importance of organizing files using directories and subdirectories.
- Q5.** Explain the steps involved in creating a new folder in Windows 10.
- Q6.** Discuss why regular maintenance of a computer is necessary.
- Q7.** What are the common signs that a computer may be infected by a virus?
- Q8.** Explain how antivirus software protects a computer system.
- Q9.** Describe the process of shutting down a Windows 10 computer safely.
- Q10.** What steps should a user follow to restore a deleted file from the Recycle Bin?